

### Job Specification Form

<b>Unique Job Role (UJR):</b>	Home Connect Technician	<b>Reporting to (Position):</b>	Home Connect Team Lead
<b>Business Unit:</b>	Fixed	<b>Function:</b>	Home Connect

**Job Mandate (To be used for SELECTION INTERVIEWS)**

To install and connect wires & device at customer's home as per call schedule

**Key Responsibilities**

- To call customer and take confirmation of appointment for home wiring
- To carry installation material as per BOM
- To install Home Termination Box (HTB) & Devices at customer's premise
- To do drilling and clamping for connecting OFC/ethernet to HTB
- To conduct testing of connectivity for high signal quality
- To demonstrate the features and working of the device, to customer
- To fill the job sheet as required and take feedback from customer
- To submit Job sheet within 24 hours
- To collect CAF documents, if required
- To collect charges against non standard installation
- To record material/device consumption
- Suggest Accessories to the customers as per requirements and sale the same.

<b>Educational Qualifications</b> Please mention minimum grade/percentage, if over and above organizational guidelines, as well as names of institutes, if applicable)	ITI/Diploma
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<b>Years of Experience (minimum &amp; maximum)</b>	Min: 1 year; Max: 5 years
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**What are the organizations that the candidate should have worked for? (Indicate which criteria are mandatory)**

Freshers  
Telecom/ISP

**What are the nature and scope of responsibilities the candidate should have handled? (Indicate which criteria are mandatory)**

Has exposure in OFC wiring activities- desirable

**Knowledge & Skills (Indicate which criteria are mandatory)**

Strong Knowledge of electrical domain  
Service Orientation  
Positive Attitude  
Willingness to learn

### Job Specification Form

<b>Unique Job Role (UJR):</b>	Home Connect Trainee	<b>Reporting to (Position):</b>	Home Connect Technician
<b>Business Unit:</b>	Fixed	<b>Function:</b>	Home Connect

**Job Mandate (To be used for SELECTION INTERVIEWS)**

To assist Home wiring Technician in effective execution of home wiring activities

**Key Responsibilities**

Ensure proper Assistance to the Home wiring technician and task execution as per the work schedules  
 Ensure that the required care is taken while servicing the products at the work.  
 To transport, load, unload required tools, spares as per requirement

<b>Educational Qualifications</b> Please mention minimum grade/percentage, if over and above organizational guidelines, as well as names of institutes, if applicable)	ITI / 12th pass
<b>Years of Experience (minimum &amp; maximum)</b>	Min:0 years ; Max:2years
<b>What are the organizations that the candidate should have worked for?</b> <i>(Indicate which criteria are mandatory)</i>	
Colleges, Repair Shops	
<b>What are the nature and scope of responsibilities the candidate should have handled?</b> <i>(Indicate which criteria are mandatory)</i>	
Fresher	
<b>Knowledge &amp; Skills (Indicate which criteria are mandatory)</b>	
Willingness to learn and excel	
Positive Attitude	
Has basic understanding of electronics /mobiles	

Presently, the Location is Mumbai. Later, it will be for other cities in India.